

Rats and Mice



Ealing

www.ealing.gov.uk

About rats and mice

The common rat and house mouse are the most common pests in homes and businesses today.

The house mouse is common in a wide range of urban and rural buildings, although it may live for part of the year outdoors.

The common rat is the most widespread of its species and is widely found in urban and rural areas. It lives outside, indoors and particularly in sewers. Rats and mice can be found in homes, gardens, sheds and garages.

Why are rats and mice a pest?

The numbers of rats and mice need to be controlled for the following reasons.

- They eat and can contaminate all types of food.
- They can damage and destroy property.
- They carry diseases that are hazardous to both humans and animals-diseases such as typhus, trichinosis, and jaundice (Weils disease).

Tell tale signs of an infestation

Signs of a rat or mouse infestation can include the presence of droppings, footprints in damp soil or dust, and burrows in the ground.

Indications of an infestation can include signs of gnawing.

What the council can do to solve the problem

- Ealing Council pest control officers will carry out treatment to eliminate rats or mice.
- The service costs £60 including VAT for three visits.
- If you are on a recognised low-income benefit then you may qualify for a reduced rate.
- Ealing Homes tenants receive a free service.
- Officers can give general advice on pest control. In some cases it may be necessary for an officer with legal powers to take legal action to prevent problems recurring.
- Where possible officers will identify the type of rodent present, as this can be confusing since there are several different species of mice and rats.

Types of treatment carried out and procedures

- Treatment is usually in the form of poison baits, although occasionally cages, traps or dusts may be used at the discretion of the contractor.
- If you think you have a rodent problem the pest control contractor may conduct a survey of the property, often using treatment in the form of poison baits.
- The operative should inform you of where baits have been placed and let you know how the treatment is progressing, either in person or in writing.
- You will be advised on safety regarding the treatment and be given an information sheet about the treatment including what action to take in an emergency.
- Customers should note that occasionally the contractor might consider that treatment is more effectively carried out in an alternative location.
- You will be offered advice about hygiene and/or proofing to prevent further infestations.

- The service will not undertake any building or other works, such as removing floorboards or tiles, in order to carry out treatment.
- If necessary formal notices under the Prevention of Damage by Pests Act or the Public Health Acts may be served, to require occupiers to treat or take steps to eradicate vermin.
- Customers should note that the council reserves the right to refuse or terminate the treatment at any time.

How you can prevent an infestation

- Accumulations of waste materials and rubbish can attract rodents and makes a warm home. Ensure all waste - especially food waste - is disposed of promptly and appropriately.
- Stored materials should ideally be at least 18 inches off the ground to make access harder and identification of an infestation easier. Products should also be kept away from walls.
- Food and food waste should be stored in sealed containers, including compost bins.

If English is not your first language we can organise to translate parts of this leaflet for you.

ਜੇ ਅੰਗਰੇਜ਼ੀ ਤੁਹਾਡੀ ਪਹਿਲੀ ਭਾਸ਼ਾ ਨਹੀਂ, ਤਾਂ ਅਸੀਂ ਇਸ ਪਰਚੇ ਦੇ ਕੁਝ ਹਿੱਸਿਆਂ ਦਾ ਤਰਜਮਾ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿਚ ਕਰਵਾ ਸਕਦੇ ਹਾਂ।

PUNJABI

اگر انگریزی آپ کی پہلی زبان نہیں ہے تو ہم آپ کے لئے اس لفٹ کے حصوں کا ترجمہ کرنے کا انتظام کر سکتے ہیں۔

URDU

إذا لم تكن الإنجليزية لغتك الأولى فيمكننا أن نترجم أجزاء من هذا الكتيب لك.

ARABIC

اگر انگلیسی زبان اول شما نیست ما میتوانیم ترتیب ترجمہ قسمت های از این جزوه را برای شما بدھیم.

FARSI

Haddii uusan af Ingiriisku aheyn luqadaada koowaad waxaan heli karnaa in aan qeyb ka mid ah buugyarahani kuu soo turjunno.

SOMALI

Jeżeli angielski nie jest Twoim językiem ojczystym, możemy postarać się o przetłumaczenie części tej broszury.

POLISH

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